



# ValueAdded







This is the 96th issue of our VBH-PA information update. These updates will be faxed, emailed or sent by mail to all network providers monthly. Please feel free to share our newsletter with others, and be sure your appropriate clinical and financial staffs receive copies.

Volume 9, Issue 4

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**An information update from Value Behavioral Health of PA, Inc.**

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Suggestions or ideas for articles that you would like to see published in *ValueAdded* can be faxed to Kim Tzoulis, *ValueAdded* editor, at (724) 744-6363 or emailed to [Kimberly.Tzoulis@ValueOptions.com](mailto:Kimberly.Tzoulis@ValueOptions.com)

Articles of general importance to the provider network will be considered for publication.

## Is Your Provider Profile Up-to-Date?

In 2005, ValueOptions contracted with an independent auditing firm to confirm the accuracy of the provider file database. The survey results verified that ValueOptions is achieving a better than 90% accuracy rate on key demographic/referral information. Our goal is to increase this number for 2007 and we need your help. The fields that we have found to have missing information are the **E-mail Address field** and the **Secondary E-Mail Address field**.

Please review your provider profile by going to <http://www.valueoptions.com/providers/Providers.htm> and selecting "View Practice Profile." To update your profile via ProviderConnect, select "My Online Profile" on the left-hand menu. **Please note that you will need to log in to change your provider information which requires a User ID and Password.**

If you have any questions, contact **Jim Friend** at **877-615-8503, extension 346372** or by email at [James.Friend@ValueOptions.com](mailto:James.Friend@ValueOptions.com). Keeping your profile updated will ensure that you receive referrals and claims payments.

## Important Third Party Liability (TPL) Info

Effective May 1, 2007, if you bill using code **90802 U4** for evaluations, and the member has other insurance, you will be required to submit the initial claim to the primary insurance before submitting to VBH-PA. ***This code will no longer be TPL exempt.***

## Helpful NPI Information from DPW

As a result of the Health Insurance Portability and Accountability Act (HIPAA) of 1996, the federal Department of Health and Human Services mandated the use of the National Provider Identifier (NPI), which is a standard unique identifier number for health care providers. The website link below will take you to a page that provides information and tools to keep providers informed throughout the Pennsylvania Department of Public Welfare's implementation of NPI. You can also look for updates and additional resources on this page, in Provider Quick Tips, Medical Assistance Bulletins and Remittance Advice Banner Pages.

<http://www.dpw.state.pa.us/Business/NPIinfo/>

## Please Welcome VBH-PA's New Medical Director

**Mark Fuller, MD**, started on March 12, 2007, as VBH-PA's new **Medical Director**. Dr. Fuller comes to us from Biotech Medical Management Association, where he had been the Executive Director for the past seven years. Prior to that, he served as Senior Medical Director and then Vice President, Strategic Business Development for Highmark Blue Cross Blue Shield, and Medical Director for Behavioral Health at Green Spring (now Magellan).



Dr. Fuller has also been an Associate Professor at Allegheny University and WVU School of Medicine, and was appointed Adjunct Associate Professor of Psychiatry at Drexel University and Adjunct Clinical Instructor for the Mylan School of Pharmacy at Duquesne.

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## VBH-PA Staff Update

**Amanda Burkett** started on February 5, 2007 as a **part time Claims Processor I** in the **Claims Department**. Amanda comes to VBH-PA from Medrad (TOPS Staffing), where she was an Administrative Assistant in the Quality System Compliance department. She was also a temporary MPSR with us last summer through TOPS Staffing.



**Melissa Ray** started on March 19, 2007 as a **Member & Provider Services Representative** in the **MPSR Department**. Melissa comes to VBH-PA from Community Home Health Care where she was a certified nursing assistant. She was also a Patient Care Technician for Shadyside Hospital.

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## ProviderConnect ... Are You Connected?

Within the next few weeks, ValueOptions' national provider relations office will be sending correspondence to all providers regarding the implementation of **ProviderConnect** for requesting services. VBH-PA providers will not have the ability to use this enhancement to **ProviderConnect** until the middle to end of May. Please continue to request services in the current format as you do now. More information will be coming in future editions of *ValueAdded* that will outline our implementation of this **ProviderConnect** system enhancement.

Please contact Jim Kuemmerle at [jim.kuemmerle@valueoptions.com](mailto:jim.kuemmerle@valueoptions.com) with any questions or concerns.

# Another Successful Year for Our Consumer Recovery Forum



The seventh annual VBH-PA Consumer Recovery Forum, **RECOVERY, RESILIENCY, WELLNESS: LOCAL RESOURCES, LOCAL SOLUTIONS**, was held on March 30, 2007 at the Radisson Hotel in Monroeville. This year's Forum was enthusiastically planned and directed by Frank Waltz, VBH-PA's "new" Prevention Education & Outreach Manager. The event opened with a welcome and introduction of Dr. Mark Fuller, our new Medical Director.

The keynote address, "Knowing Yourself: Relationships and Valued Roles," by Dr. Guy Caruso, Ph.D., Western Coordinator at Temple University, Institute on Disabilities, Center for Excellence in Developmental Disabilities, gave the 286 consumers, advocates, county and provider staff in attendance much food for thought to begin the beautiful spring morning. Accented by the lovely flower centerpieces grown and provided by our friends at the Torrance State Hospital greenhouse, all in attendance shared a wonderful lunch and scrumptious desert.

Along with 20 exhibitors, providing information on many aspects of recovery, wellness and advocacy throughout the day, six afternoon workshops offered more resources and practical information that both consumers and providers can utilize in the journey towards recovery. As always, the highlight of the day, the Leadership in Recovery Awards, did not disappoint with some very surprised winners. To view photos from the Leadership In Recovery Awards ceremony, please visit our website at [www.vbh-pa.com](http://www.vbh-pa.com).

A very big **THANK YOU** to Frank Waltz and to everyone who attended and helped make this year's event a success for all.



Value Behavioral Health of PA, Inc.  
520 Pleasant Valley Rd  
Trafford, PA 15085

Phone:  
(877) 615-8503

Fax:  
(724) 744-6363

Past issues of *ValueAdded* can be accessed at:  
[http://www.vbh-pa.com/provider/prv\\_information.htm](http://www.vbh-pa.com/provider/prv_information.htm)