



ValueAdded











This is the 94th issue of our VBH-PA information update. These updates will be faxed, emailed or sent by mail to all network providers monthly. Please feel free to share our newsletter with others, and be sure your appropriate clinical and financial staffs receive copies.

Volume 9, Issue 2

February 2007

An information update from Value Behavioral Health of PA, Inc.

In this Issue:

-  National Provider Identifier (NPI) FAQs
-  PCPC Training
-  Important TPL Info
-  Mobile Mental Health Treatment
-  Claims Adjustments
-  DPW NPI Resources
-  STAP Reminder
-  Preferred Providers Needed
-  7th Annual Consumer Forum
-  Domestic Violence Article

Suggestions or ideas for articles that you would like to see published in *ValueAdded* can be faxed to Kim Tzoulis, *ValueAdded* editor, at (724) 744-6363 or emailed to Kimberly.Tzoulis@ValueOptions.com

Articles of general importance to the provider network will be considered for publication.

National Provider Identifier (NPI)

Frequently Asked Questions

On May 6, 2005, the Centers for Medicare & Medicaid Services (CMS) announced the availability of obtaining your NPI. (Please visit <http://www.cms.hhs.gov/hipaa/hipaa2/npiprovider.pdf> for a copy of this letter.) Since this announcement, ValueOptions has received several inquiries regarding the use and implementation of the NPI within our system.

Q: What is the NPI?

A: The National Provider Identifier (NPI) is a step to promote, improve, and simplify all electronic transactions. Presently, health plans assign an identifying number to each provider with whom they conduct electronic business. Since providers typically work with several health plans, they are likely to have a different identifier number for each plan. The NPI will ensure that each provider has one unique identifier to be used in transactions across all health plans.

Q: How will the NPI work?

A: The NPI is expected to carry no intelligence; in other words, its characters will not themselves provide information about the provider. Each health care provider will receive just one unique identifier, which will remain with the provider throughout his or her life as a provider. This unique identifier will be used throughout the health care industry to identify the provider in all HIPAA-related transactions.

Q: Is it applicable to all health care providers?

A: It is applicable to all health care providers including but not limited to individual practitioners, dentists, pharmacists and pharmacies, hospitals, nursing homes, and group practices.

Q: Am I required to use a NPI?

A: Yes. The NPI must be used by all qualified licensed providers. A requirement of HIPAA, this identifier is unique to each provider and will be the standard provider number that each provider will be required to use in all health care transactions beginning with claims received on May 23, 2007, regardless of the date of service.

Q: When will ValueOptions begin using NPIs?

A: ValueOptions will be compliant with this requirement by May 23, 2007. Most health plans, including Medicare, Medicaid, private health insurance issuers and clearinghouses will be required to accept and use a NPI in standard transactions by May 23, 2007. Small health plans have until May 23, 2008.

Q: Will I be informed when to start using my NPI with ValueOptions?

A: Yes. This information will be announced in *The Valued Provider* (ValueOptions' provider newsletter) and also posted on our website (www.valueoptions.com). Please be sure to pay special attention to these two communication tools as they are our primary way to reach you and/or your facility.

Q: Will ValueOptions still accept my ValueOptions' Provider Identification number?

A: After May 23, 2007, ValueOptions will require your NPI for claims and other transactions; however, ValueOptions will continue to accept your ValueOptions' specific Provider Identification number until May 23, 2007. You may continue to supply your legacy ValueOptions Provider Identification and Vendor numbers on claims, but must supply your NPI by the May 23, 2007 deadline. If you do not know your current Provider Identification or Vendor numbers, please contact our National Provider Line at 800-397-1630, Monday through Friday, 8:00 a.m. to 5:00 p.m. (EST).

As a result of the Health Insurance Portability and Accountability Act (HIPAA) of 1996, the federal Department of Health and Human Services mandated the use of the National Provider Identifier (NPI), which is a standard unique identifier for health care providers. The website link below will take you to a page that provides information and tools to keep providers informed throughout the Pennsylvania Department of Public Welfare's implementation of NPI. You can also look for updates and additional resources on this page, in Provider Quick Tips, Medical Assistance Bulletins and Remittance Advice Banner Pages.

<http://www.dpw.state.pa.us/Business/NPIinfo/>

Q: Is the NPI only required for electronic claims submissions?

A: ValueOptions will require providers to provide NPI on all claims transactions after May 23, 2007. However, we also recommend that you include your NPI on other correspondence (e.g. emails, faxes, letters, etc.) submitted to ValueOptions.

Q: There are new claims forms; where can I get them and when will ValueOptions require their use?

A: With the implementation of the NPI, new claim forms will be updated to accommodate the reporting of this number. The major difference between the new and old forms is the ability to capture the provider's NPI and legacy number identifier. In accordance with the Centers for Medicare and Medicaid Services (CMS), all ValueOptions' providers will also be required to use the new CMS-1500 Form for April 2, 2007 and the UB-04 Form on May 23, 2007. For information on the CMS-1500, please go to:

- <http://www.cms.hhs.gov/transmittals/downloads/R1058CP.pdf>
- <http://www.cms.hhs.gov/MLNMattersArticles/downloads/MM5060.pdf>

For information on the UB-92 (CMS-1450), please go to:

(Note: The new claim form will be called the UB-04 and will incorporate the NPI, taxonomy and additional codes.)

- <http://www.cms.hhs.gov/transmittals/downloads/R1104CP.pdf>
- <http://www.cms.hhs.gov/MLNMattersArticles/downloads/MM5072.pdf>

More information about the filing of clean claims can be found in ValueOptions' Provider Handbook, Claims Payment section at

www.valueoptions.com/providers/Handbook/PDFs/Administration/Claims_Payment_2006.pdf.

Q: What is a Taxonomy Code?

A: The Health Care Provider Taxonomy code set is a collection of unique alphanumeric codes, ten characters in length. The code set is structured into three distinct "levels" including Provider Type, Classification, and Area of Specialization. The Health Care Provider Taxonomy code set allows a single provider (individual, group, or institution) to identify their specialty category. Providers may have one or more than one value associated to them.

Q: What will happen if I do not include a NPI and/or Taxonomy code on a claims form?

A: Files received without this information will be rejected and will not be allowed to upload to the claim payment system; the files will need to be resubmitted with this required information. This requirement is effective with claims received on and after May 23, 2007. This requirement is not based on dates of service, but date of the receipt of the claim.

Q: What happens if I fail to submit my NPI or accidentally enter the wrong NPI on a claim form?

A: If you do not submit an NPI or if you submit a claim without a valid NPI number on or after the May 23, 2007 compliance date, your claim may be denied and returned.

Q: When can I send my NPI information to ValueOptions?

A: We encourage you to submit your NPI information as soon as possible to ensure that our database is updated prior to the May 23, 2007 compliance date set by CMS. Along with your NPI number, you must include a copy of your NPI confirmation letter or e-mail. If you do not supply these items, we will not consider your record complete.

Q: How do I submit my NPI information to ValueOptions?

A: If you have not received a letter in the mail requesting your NPI information, please visit our website at www.valueoptions.com and select "Providers". The letter and forms distributed in the mailing are posted to our website. Download the forms, complete, and submit to: ValueOptions, Inc., Attention: NPI, P.O. Box 4080, Virginia Beach, VA 23454

Q: What if I submitted my NPI to ValueOptions prior to the mailing?

A: Your NPI submission must also include a copy of your NPI confirmation letter or e-mail. We encourage you to access our website to obtain the necessary forms.

Q: How will I know if ValueOptions is in receipt of my NPI? Will I receive a confirmation?

A: ValueOptions will only contact providers who have not submitted completed information by the May 23, 2007 deadline.

Q: Can ValueOptions' information system handle this implementation?

A: Yes. ValueOptions has modified our information systems, administrative processes, reference files, and forms in order to ensure continuity between old provider identifiers and the new NPIs.

Q: How do I apply for my NPI?

A: To address the volume of providers for which a NPI must be assigned, CMS encourages all providers to apply early. You can accomplish this in one of three ways:

1. Apply through a web-based application, visit: <https://nppes.cms.hhs.gov>.
2. Prepare a paper application and send it to The Enumerator (NPI) on behalf of the Secretary, beginning July 1, 2005. The application and address is available at <https://nppes.cms.hhs.gov>.
3. Contact CMS for a copy of the application or any questions at 800-465-3203 or TTY 800-692-2326.

Q: How do I find out more about the NPI?

A: You can find out more about the NPI by:

- Visiting the CMS website at <http://www.cms.hhs.gov> for general information
- Reviewing the CMS FAQ section at <http://questions.cms.hhs.gov>
- Viewing the NPI Final Rule at <http://a257.g.akamaitech.net/7/257/2422/14mar20010800/edocket.access.gpo.gov/2004/pdf/04-1149.pdf>
- Reviewing fact sheets, tip sheets, FAQs, and MedLearn Matter Articles at http://www.cms.hhs.gov/NationalProvIdentStand/04_education.asp

PCPC Training Announcement

WHEN: Friday, March 23, 2007
9:00 a.m. to 4:00 p.m.

WHERE: Maple Room
Value Behavioral Health of PA
520 Pleasant Valley Road
Trafford, PA 15085



COST: No charge
Lunch is provided

RSVP:

1. Log onto: <https://bdap.health.state.pa.us/BTMS/Logon.aspx> and register your information.
2. Contact Kim Tzoulis at VBH-PA (724) 744-6377 or email at Kimberly.Tzoulis@ValueOptions.com and let her know you plan on attending.

Registration is limited to 25.

Important Third Party Liability (TPL) Information

Effective January 1, 2007, if you bill using code **90801** or **90801 U1** or **99215** for evaluations, and the member has other insurance, you will be required to submit the initial claim to the primary insurance before submitting to VBH-PA.

These codes will no longer be TPL exempt.

Mobile Mental Health Treatment

The following is taken from the October 1, 2006 Mobile Mental Health Treatment MA Payment Requirements Bulletin (8/25/2006 Draft: Issued for Public Comment).



Mobile Mental Health Treatment (MMHT) is a service array for adults and older adults who encounter barriers to, or have been unsuccessful in, attending an outpatient clinic. Providers must be Medicaid enrolled and licensed by the Department (OMHSAS) as a mental health outpatient clinic. MMHT is not intended to be provided indefinitely and transition to other services, including outpatient clinic-based services, is to occur as soon as it is medically feasible for the individual. The service is also not intended to be provided solely as a convenience for the consumer or

because transportation does not exist.

MMHT services cannot be provided on the same day as psychiatric outpatient clinic services or partial hospitalization services. MMHT services are limited to an individual's private residence or other appropriate community based site. *Group therapy is not permitted in an individual's home. Services cannot be provided to individuals who reside in 24/7 facilities that provide treatment (e.g. LTSR's, RTF's, nursing homes). Services must be provided under the supervision of a psychiatrist who must document each individual's diagnosis and approve the treatment plan. MMHT services can be rendered by any mental health professional/mental health worker as defined in PA code 5200.3. Services must be provided within the rendering professional's scope of practice.

All services* currently specified in your VBH-PA provider outpatient clinic Provider Agreement (Exhibit A), with the exception of ECT and EEG, can be offered through Mobile Mental Health Treatment. For billing and claims purposes, the place of service is "15 Mobile".

VBH-PA Claim Adjustments

All **corrected claims** and **adjustment requests** must have a **detailed notation** as to what changed from the original submission and mailed to: **VBH-PA, Attn: Corrected Claims, 520 Pleasant Valley Road, Trafford, PA 15085**

New claims that have never been processed by VBH-PA must be mailed to: **VBH-PA, 516 Pleasant Valley Road, Trafford, PA 15085**

Timely Filing Limits: Initial claim submissions must be received within 90 days of the date of service or the discharge date. All adjustment requests must be submitted within 90 days of the provider voucher summary.

SWPA Unknown: "SWPA Unknown" denials that are submitted as an adjustment request must include a copy of the voucher or a VBH-PA screen print with the corrected claim. If it is not included, it will be submitted as new. Claim submissions that deny for this reason are due to an invalid identification number, invalid name (first or last), or invalid date of birth.

Initial Claim Submissions with Primary EOB Attachments: These must have a copy of the EOB **behind each claim copy** and must be mailed to the appropriate address.

Corrected Claims and New Claims on the Same Claim Form: **Do not include new dates of service** on a claim with dates of service that are corrected.

A large number of adjustments and new claims have been submitted to the wrong address lately. This is causing delays with payments. Please read the following information carefully and forward this to the responsible personnel.



Summer Therapeutic Activities Programs (STAP)



Please consider summer plans when completing current evaluations for children. Once again, evaluations for **summer camp only** will be authorized at two units of the initial evaluation code.

- If a child is currently receiving BHRS and has a current evaluation that recommends STAP, there is no need for either an additional ISPT or a new evaluation specifically recommending STAP.
- Mail packets for STAP to: VBH-PA 520 Pleasant Valley Road, Trafford, PA 15085, Attention: Christina Bowman.
- STAP providers will maintain a staff ratio that will meet all of the campers' needs. The staffing should be able to cover services normally provided by TSS workers. TSS will only be authorized in exceptional circumstances while the child is attending the camp.
- Please remember to obtain a letter of support from the county for whose children you plan to provide services. Service Descriptions will require approval from VBH-PA and OMHSAS.
- Providers who hold a Provider Type 50 and are considering providing a Summer Therapeutic Activities Program in 2006 will be asked to submit a VBH-PA application for STAP.

The STAP Summer Therapeutic Activities Program Application is on the VBH-PA website at:

http://www.vbh-pa.com/provider/info/pr/STAP_Application.pdf

To receive this soft-copy application, or if you have any questions, please email or call Karla Barger at: Karla.Barger@valueoptions.com or 724-744-6520.

Applications and Service Descriptions for STAP are due to VBH-PA by March 15, 2007, Attention: Karla Barger.

Providers, please keep in mind the following while completing program descriptions for STAP:

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
MEDICAL ASSISTANCE BULLETIN

SUBJECT: Summer Therapeutic Activities Program
Number: 50-96-03
Issue Date: April 25, 1996
Effective Date: April 25, 1996

"Summer therapeutic activities programs are child specific and may be provided for a minimum of three hours and a maximum of six hours per day, at a maximum of five days per week, depending on the treatment needs of the child. A child specific service period is a minimum of two weeks with a maximum of five weeks per calendar year."

Preferred Providers Needed for Treatment of Sexual Offenders

VBH-PA and our county partners believe that the treatment of sexual offenders is fundamentally different from traditional psychotherapy in a number of ways. Traditional clients seek treatment of their own volition because they are aware of their need for change, help and growth. Sexual offenders are usually ordered to treatment and change, regardless of their desire, is imperative for the community at large. In addition, sexual offender treatment providers must have knowledge and experience beyond that of the traditional psychotherapist. They must be able to demonstrate significant knowledge about:



- The criminal justice and corrections systems
- Specific treatment techniques
- Psychosocial diagnosis
- Normal and aberrant human sexual development
- Psychological and psycho-physiological testing relevant to appropriate sexuality and sexual deviance

In an effort to develop a preferred prescriber network, VBH-PA began a workgroup of interested county representatives from across all nine counties, as well as cross-departmental representatives from VBH-PA. The group invited a sexual offender network provider expert, Cathy Clover, MA, from Clover Psychological Association to act as our mentor and to present at a provider forum on the subject in November, 2006. The group worked to develop the following Minimum Standards for Preferred Providers of Sexual Offender Treatment:

1. Licensed and credentialed with VBH-PA
2. Current clinical membership in the Association for Treatment of Sexual Offenders (ATSA)
3. Current certification from the Pennsylvania Sexual Offenders Assessment Board (*do not* have to be an SOAB provider)
4. Documentation of ongoing training in the treatment of sexual offenders
5. Submission of evidence of above criteria, and age groups of sexual offenders you are able to treat

VBH-PA pays enhanced rates for evaluation and treatment, and does not require psychological testing pre-certification for those meeting the above criteria.

If you would like to learn more about meeting the criteria, please contact **Mary Johnston, Quality Management Director**, at **724-744-6310** or **Shar Whitmire, Provider Services Director**, at **724-744-6313**.

Announcing Value Behavioral Health of Pennsylvania's 7th Annual Consumer Forum

**"Recovery, Resiliency, Wellness:
Local Resources, Local Solutions"**

Friday, March 30, 2007

Radisson Hotel, Monroeville, PA

9:00 am to 3:00 pm

**Featuring: Keynote Address, Workshops, Leadership in
Recovery Awards, and much more!**

If you are
interested in
reserving exhibit
space at this
forum, please
complete the 2007
Exhibitor
Reservation Form
on the following
page.



RESERVATIONS:

Please call or email Kim Tzoulis at (724) 744-6377 or
Kimberly.Tzoulis@ValueOptions.com for reservations *on or before*
Friday, March 16, 2007.

There is no charge for the forum, which includes lunch, but
reservations are necessary.

HealthChoices' members living in Armstrong, Beaver, Butler, Fayette, Greene,
Indiana, Lawrence, Washington and Westmoreland counties are invited to attend.



VBH-PA Consumer Recovery Forum 2007 Exhibitor Reservation Form

The forum will be held at the Monroeville Radisson on Friday, March 30, 2007, from 9:00 a.m. to 3:00 p.m. The theme for the forum will be "Recovery, Resiliency, Wellness: Local Resources, Local Solutions". You are invited to join us for the entire day, just be sure to indicate if you want a lunch reservation.

If you and your staff are interested in exhibiting at the 2007 Consumer Recovery Forum, please complete the following and return to:
[Frank Waltz](#) via fax at [724-744-6363](#)
by the deadline: [March 9, 2007](#).

Name of Organization: _____

Contact Person: _____

Phone: _____ Fax: _____

Email: _____

Name of staff and title of those who will be attending (please indicate if you wish a lunch reservation):

1. _____

2. _____

3. _____

4. _____

5. _____

Exhibit space is free and available on a first come, first served basis. Set-up for exhibits begins at 8:30 a.m. Registration and exhibits begin at 9:00 a.m. Questions? Call Frank at 724-744-6501.

Thank you for your support.
We are looking forward to having you join us!

To request exhibit space, please complete this form by March 9, 2007.

Exhibit space is free, but available on a first come, first served basis.

Call Frank at (724) 744-6501 for more information.

Providers: Please post this at your facility to advise your patients on where they can turn for help. Feel free to add your local crisis phone numbers at the bottom of this article.

Know Anybody Having a Problem with a Boyfriend or Girlfriend? Are You?



Teens may be young, but it doesn't mean they can't get hurt in relationships. We're not talking about broken hearts. We're talking about broken arms. According to some studies, one-third of teen girls in dating relationships fear for their physical safety. One-half of teens in serious relationships have compromised personal beliefs or done things they didn't want to just to please a partner. One-third have been strongly controlled in what they do, who they talk to and where they go. Don't let yourself be one of these statistics. Dating violence is not okay and it's not your fault.

Starting in February 2007, there will be a phone number to call that is just for teens. The National Domestic violence Hotline will open a Teen Dating Violence Hotline. It's all about helping teens and helping you if you need it. Skilled listeners who get how it feels to be a young adult will answer calls and provide services and support to teens and young adults and their families. Teens will also be able to visit the Teen Hotline Web site, which will provide information on dating and relationship violence and there will be online message boards where teens can ask questions and share experiences, or just express their feelings.

The hotline and Web site will operate 24 hours a day, seven days a week, with trained teens on the lines from 12 pm to 2am when many calls are expected. Young adult listeners ages 18-24 will also provide overnight services and support to serve more college-aged youth.

If something about your relationship scares you, or you are worried about your teen and need help now, call:

National Domestic Violence Hotline

1-800-799-7233 (SAFE)

1-800-787-3224 (TTY for the Deaf)

You can also visit www.ndvh.org the National Domestic Violence Hotline's Web site to find out more about the Teen Dating Violence Hotline and to provide feedback on how it can best meet the needs of teens and young adults.

Value Behavioral
Health of PA, Inc.
520 Pleasant Valley Rd
Trafford, PA 15085

Phone:
(877) 615-8503

Fax:
(724) 744-6363

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accessed at:
[http://www.vbh-
pa.com/provider/prv_info
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