



ValueAdded








This is the 112th issue of our VBH-PA information update. These updates will be faxed or emailed to all network providers monthly. Please feel free to share our newsletter with others, and be sure your appropriate clinical and financial staffs receive copies.

Volume 10, Issue 8

August 2008

An information update from Value Behavioral Health of PA, Inc.

In this Issue:

-  EDI Claims Link Software
-  Submit Outpatient Auth Requests Online!
-  Disability Awareness Workshop
-  Employees on the Move
-  FASD Awareness Week
-  2nd Annual Family Forum Registration Forms
-  Adult Autism Waiver

Don't miss out on VBH-PA's 2nd Annual Family Forum to be held in October!!

EDI Claims Link Software

This message is for providers who use ValueOptions EDI Claims Link Software to create claims. If you use third party software or Direct Claim Submission from the ProviderConnect website, you may disregard this message.

The next time you access EDI Claims Link Software, you will receive notification to download an update to your software.

To properly install the update and avoid software issues, please follow these steps:

- 1) Log into EDI Claims Link as usual.
- 2) Wait 20-30 seconds to receive the update notification.
- 3) Click on the link presented to start downloading the update.
- 4) Choose the SAVE option. To save the update to your computer's desktop, chose "Save in" Desktop and click Save.
- 5) Once the update is downloaded, click OK on the EDI Claims Link Update Notification window. You must now exit completely out of EDI Claims Link. If you do not exit out of EDI Claims Link, the update will not install properly.
- 6) On your Desktop, locate the file called Update20080707. Double click this file.
- 7) Select the option to RUN the application. The update will run automatically.
- 8) You may now start EDI Claims Link as usual.

Contact the **EDI Helpdesk** at **888-247-9311** or **e-supportservices@valueoptions.com** if you have any questions.

Again, this message is only for providers who use ValueOptions EDI Claims Link software to create their claims. If you use third party software, or Direct Claim Submission from the ProviderConnect website, this message does not apply.

Outpatient Authorization Requests On-line via ProviderConnect

Value Behavioral Health of PA wants to remind you that submitting requests for Outpatient authorization via ProviderConnect is easy and fast! Also, you are able to get a printout of the authorization request for your records. To get started, follow the steps outlined below:

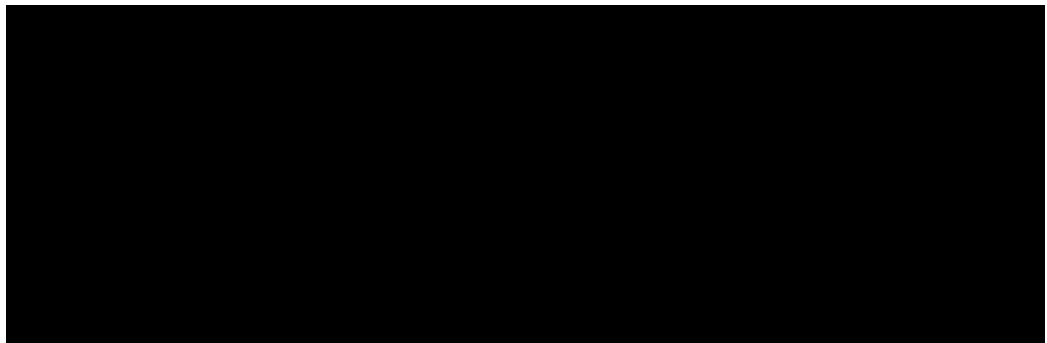
- Go to: www.vbh-pa.com
- Click on: For Providers
- Click on: ProviderConnect
- Enter: User ID
- Enter: Password

All services, with the exception of the 40 pass-through outpatient units, require prior authorization. The following list of service authorization requests may be accessed through ProviderConnect for both Mental Health and Drug and Alcohol Services.

- | | |
|--------------------------------------|---------------------------|
| 1. Outpatient psychotherapy | 6. Psychiatric Evaluation |
| 2. Outpatient group therapy | 7. IOP |
| 3. Outpatient family psychotherapy | 8. ICM/RC |
| 4. Medication management | 9. Clozaril |
| 5. Non-Acute Partial Hospitalization | |

Enter an Authorization (RFS)

The **Enter an Authorization Request** function shown below enables users to electronically submit requests for services (RFS) for Outpatient-MH, Outpatient-SA, and Medication Management services online. Please use the ProviderConnect RFS form found on the VBH-PA homepage in the News and Events section, and attach it to the request for service. To access, click on either **Enter an Authorization Request** on the navigation bar or on **Enter an Authorization Request** on the **Main Menu** screen.



The Disclaimer screen will display. Read the disclaimer, click Next, and ProviderConnect will prompt you through the required fields of the Outpatient Registration Form (ORF1) that you would normally complete. It's easy!

If you need more information, the complete ProviderConnect Guide is available on the VBH-PA website in the News and Events section. If you need further assistance, please contact Special Projects Manager James Friend at James.Friend@ValueOptions.com or at 724-744-6372.

The ARC of Indiana County Presents:

Disability Awareness Workshop

Wednesday, October 22, 2008

8:00 a.m. to 4:00 p.m.

(Lunch included)

Presentations and Information Tables on

Autism ▪ Developmental Delays/Mental Retardation ▪ Epilepsy ▪ Mental Illness/Brain Injury ▪ Deaf/Hearing Impaired ▪ Blind/Visually Impaired ▪ Physical Disabilities/Cerebral Palsy

“We are the 1st in the state to organize an event like this one.”

Where: Rustic Lodge, 2199 Oakland Ave., Indiana, PA 15701

Audience: First responders, law enforcement, medical personnel/hospitals, legislators, churches, community business personnel, university students, educators, agencies, providers, guardians, people with disabilities and their families, and community members.

!!! Door Prizes !!!

To Register for this No-Cost workshop:

Call The ARC office 724-349-8230 or e-mail Barb Telthorster at

btelth@arcindiana.org

Registration deadline is October 10, 2008.

VBH-PA Employees on the Move



Deb Przywarty will be the **Administrative Specialist** for the Medical Director and Quality Department as of August 1, 2008. **Sue Klaus** has been promoted to **PE&O Manager** as of August 18, 2008. And **Linda Deere** will be returning to the Clinical Department as a **Care Manager** as of September 1, 2008.

Congratulations Deb, Sue and Linda!

Fetal Alcohol Spectrum Disorder Awareness Week September 8-14, 2008

Fetal Alcohol Spectrum Disorder (FASD) Awareness Week is scheduled for September 8-14, 2008. The Pennsylvania Department of Health Bureau of Drug & Alcohol Programs (BDAP) invites you to attend a **FASD Expo** on **Monday, September 8, 2008** in the East Wing Rotunda of the Capitol, in Harrisburg, from 10:00 am to 1:30 pm. Guest speakers will include Mr. Dan Dubovsky, FASD Center for Excellence and Ms. Janice Kopelman, PA Department of Health, Acting Deputy Secretary for Health Promotion and Disease Prevention.



BDAP will also be co-sponsoring two FASD Training Events in conjunction with the National Association of Social Workers-PA. One will be held on Tuesday, September 9, 2008 at Bloomsburg University, and one on Thursday, September 11, 2008 at the Four Points Sheraton in Mars, PA. These trainings will run from 9:00 am to 4:00 pm and are free of charge. CAC and MSW credits will be offered.

Please continue to check the BDAP website, www.health.state.pa.us/bdap for further details on the FASD Awareness Week activities and to register for the training events.

Contact Person:
Kathy Jo Stence
BDAP
717-787-2712
kstence@state.pa.us

Suggestions or ideas for articles that you would like to see published in *ValueAdded* can be faxed to Kim Tzoulis, *ValueAdded* Editor, at (724) 744-6363 or emailed to Kimberly.Tzoulis@ValueOptions.com

Articles of general importance to the provider network will be considered for publication.

Value Behavioral Health of PA, Inc.
520 Pleasant Valley Rd
Trafford, PA 15085

Phone:
(877) 615-8503

Fax:
(724) 744-6363

Past issues of *ValueAdded* can be accessed at:
http://www.vbh-pa.com/provider/prv_information.htm

Help Us Update Our Distribution List



Would you like to be added to our *ValueAdded* distribution list or know of a co-worker who would? Please provide your email or fax number to **Kim Tzoulis** at Kimberly.Tzoulis@valueoptions.com or call **724-744-6377** and tell her your name and organization's name and how you would like your *ValueAdded* delivered to you. In addition, if you are receiving more copies of our newsletter than you would like, please let her know which addresses and/or fax numbers can be removed.



2nd Annual “Practical Possibilities for Impossible Problems: A Forum for Families with Children in HealthChoices”

Wednesday, October 1, 2008
9:00 am to 2:30 pm
(Registration starts at 8:00 am)

Westmoreland County Community College
145 Pavilion Lane ▪ Youngwood, PA 15697

The VBH-PA Family Forum is free to Value Behavioral Health of Pennsylvania family members and providers. There is limited seating available, so register early to reserve your space at the VBH-PA Family Forum. Lunch will be provided. Childcare is not provided—adults only please.

You're not going to want to miss the “Value”able information at this 2nd Annual Family Forum!

Featuring three keynote speakers:

Stan Mrozowski, Director, Bureau of Children’s Services, OMHSAS

Shannon Fagan, Director, Youth and Family Training Institute

Nina Wall-Cote, Director, Bureau of Autism Services, Office of Developmental Programs

Plus many vendors, breakout sessions and “Value”able information.

~ REGISTRATION FORM ~

Please send your Registration Form by September 1, 2008.

Name _____ Phone Number _____

Company/Provider Name _____

Address _____

City: _____ County: _____ Zip code: _____

Please check one: Parent and/or Guardian _____ Provider _____

Mail this registration form to: Kim Tzoulis
VBH-PA
520 Pleasant Valley Road
Trafford, PA 15085

Or fax registration form to: 724.744.6363

Or email registration form to: Kimberly.Tzoulis@valueoptions.com

Questions? Feel free to contact Karan Steele at 724.744.6537 or Kim Tzoulis at 724.744.6377.

The Value Behavioral Health of Pennsylvania (VBH-PA) Family Advisory Committee is pleased to announce the 2nd Annual VBH-PA Family Forum:

“Practical Possibilities for Impossible Problems: A Forum for Families with Children in HealthChoices”

October 1, 2008

Westmoreland County Community College

Providers, see next page if you wish to exhibit at this forum.

Are you interested in exhibiting at the VBH-PA 2nd Annual Family Forum?

Please complete this form and send back as soon as possible. Please note that while exhibit space is free, *space is limited* and available on a first-come, first-served basis.

Thank you for your support. We are looking forward to having you join us!



2nd Annual Family Forum 2008 Exhibitor Reservation Form

The forum will be held at Westmoreland County Community College on **Wednesday, October 1, 2008, from 9:00 a.m. to 2:30 p.m.** The theme for the forum will be **“Practical Possibilities for Impossible Problems”**. You are invited to join us for the entire day, but we are asking vendors to exhibit from 8:00 am to 1:00 pm. (Please be sure to indicate below if you want a lunch reservation.)

If you and your staff are interested in exhibiting at the 2008 VBH-PA Family Forum, please complete the following and return to: **Karan Steele** via email at karan.steele@valueoptions.com or via fax at **724-744-6363**. You may also contact **Dianna Brocious** via email at pafamilies@alltel.net or via fax at **1-800-947-4941**.

The deadline for registration is **September 1, 2008**.

Name of Organization: _____

Contact Person: _____

Phone: _____ Fax: _____

Email: _____

Name of staff and title of those who will be attending (please indicate if you wish a lunch reservation):

1. _____

2. _____

3. _____

4. _____

Exhibit space is free and available on a first-come, first-served basis. **We are requesting the donation of a basket giveaway for each exhibit space.** Basket giveaways will begin at 2:15 p.m. Set-up for exhibits begins at 7:00 a.m. Registration and exhibits begin at 8:00 a.m.

Questions? Call Karan Steele at (724) 744-6537 or (724) 493-1338 or Dianna Brocious at (724) 545-1444.

Providers:
Following is important information for your patients. Please post this page where they may easily view it.



**COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
BUREAU OF AUTISM SERVICES
www.autisminpa.org**

**Now accepting requests for applications for the
Adult Autism Waiver !!!!**

All requests for applications for the Adult Autism Waiver must be made through the Bureau of Autism Services' toll-free number:

1-866-539-7689

For instructions in English, press 1. You will then be asked to press 1 again to leave a request for an application. Please leave a voicemail message with the following information:

- The first and last name of the person who is applying;
- Your first and last name if you are calling on behalf of someone else;
- Your daytime phone number (between 8:30 a.m. and 4:30 p.m.). We must be able to reach you during the day; and
- Your mailing address, including the county in which you live.

For instructions in Spanish or another language, press 2. Please leave your name, phone number and language spoken, and a Bureau of Autism Services staff member will contact you with a translator.

For more information please click here:
[Pennsylvania Autism Waiver Information](#)