



# ValueAdded

This is the 140th issue of our VBH-PA information update. These updates will be faxed or emailed to all network providers monthly. Please feel free to share our newsletter with others, and be sure your appropriate clinical and financial staffs receive copies.

Volume 12, Issue 12

December 2010

An information update from Value Behavioral Health of PA, Inc.

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Click on the link below to be added to the ValueAdded email distribution list:

[http://www.vbh-pa.com/provider/prv\\_information.htm#newsletters](http://www.vbh-pa.com/provider/prv_information.htm#newsletters)



## Attention Providers: Mandatory Fraud, Waste and Abuse Trainings

In January 2011, VBH-PA will be conducting **mandatory** provider training regarding **Fraud, Waste and Abuse**. The provider training will include presentations and discussions about VBH-PA compliance processes and audits, VBH-PA's new fraud, waste and abuse webpage, Pennsylvania's Program Integrity initiatives, and federal and state audits. The same information will be discussed at all locations. **Please select a date most convenient for you and RSVP to Kim Tzoulis at (724) 744-6377 or [Kimberly.Tzoulis@valueoptions.com](mailto:Kimberly.Tzoulis@valueoptions.com).**

Compliance Trainings: Fraud, Waste & Abuse		
Date	Time	Location
<b>1/11/11</b> <b>Morning</b>	9:00 am to 11:30 am (Registration starts at 8:30am)	<b>Ambassador Banquet &amp; Conference Center</b> I-90 & Peach Street Erie, PA 16509
<b>1/11/11</b> <b>Afternoon</b>	2:00 pm to 4:30 pm (Registration starts at 1:30 pm)	<b>Four Points Sheraton North (Cranberry)</b> 910 Sheraton Drive Mars, PA 16046
<b>01/12/11</b> <b>Morning</b>	9:00 am to Noon (Registration starts at 8:30am)	<b>Holiday Inn</b> 250 Market Street Johnstown, PA 15901
<b>1/12/11</b> <b>Afternoon</b>	2:00 pm to 4:30 pm (Registration starts at 1:30 pm)	<b>Four Points Sheraton (Greensburg)</b> 100 Sheraton Drive Route 30 East Greensburg, PA 15601
<b>01/13/11</b> <b>Morning</b>	9:00 am to Noon (Registration starts at 8:30am)	<b>Meadowlands Holiday Inn</b> 340 Racetrack Road Washington, PA 15301



## Place of Service (POS) Code Billing Requirements

Service/procedure codes must be billed with a valid POS code. Invalid submissions will be denied. All claims billed via an 837 Professional File or CMS-1500 requires a valid POS Code for adjudication. All valid POS codes are listed with the service code/modifier combination reimbursable by VBH-PA. This information can be reviewed at:

<http://www.vbh-pa.com/provider/info/pr/PrvCovSvcGrid.pdf>

Listed below are the valid POS codes and their descriptions.

CMS Code	Description
03	School
11	Office
12	Home
15	Mobile
21	Inpatient Hospital
22	Outpatient Hospital
23	Emergency Room Hospital
32	Nursing Facility
33	Custodial Care Facility
49	Independent Clinic
50	Federally Qualified Health Center
51	Inpatient Psychiatric Facility
52	Psychiatric Facility Partial
53	Community Mental Health Center
54	Immediate Care Facility/Mentally Retarded
55	Residential Substance Abuse Treatment Center
56	Psychiatric Residential Treatment Center
61	Comprehensive Inpatient Rehabilitation Facility
62	Comprehensive Outpatient Rehabilitation Facility
71	State or Local Public Health Clinic
72	Rural Health Clinic
81	Independent Laboratory
99	Other Unlisted Facility



## **Reminder: Pass Thru Units to Expire May 1, 2011**

During 2010 if you registered a member for outpatient services through the ProviderConnect Auto Authorization process, both the Pass Thru units and the Auto Authorized units were available and the claims were to pay from the Auto Authorization function. This arrangement was only a temporary measure so that Value Behavioral Health of Pennsylvania could give our providers time to become proficient with the new on-line process via ProviderConnect. **The Pass Thru units function will expire on May 1, 2011.** If you have not registered your members for Outpatient Services, please do so as soon as possible. Claims will deny if there is not an effective authorization for the service.

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### **VBH-PA.com Resource: Links to Formularies**

VBH-PA.com now links to each physical health plan's online formulary. These links are on the **Member Contacts** page ([http://www.vbh-pa.com/member/member\\_contacts.htm](http://www.vbh-pa.com/member/member_contacts.htm)), under the **Physical Health Plans** section. Your staff may want to bookmark this page for easy reference.

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### **VBH-PA Staff On the Move**



**Jill Piasecki** is the **Greene County Account Executive** as of November 8, 2010. Jill also remains the Provider Field Coordinator for Greene County on a part-time basis. Congratulations, Jill!

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## **Save the Date!**



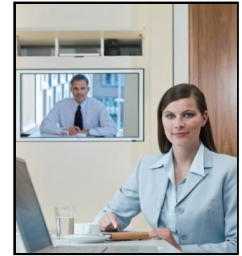
For Value Behavioral Health of Pennsylvania's  
**11<sup>th</sup> Annual Consumer Recovery Forum**

**Friday, May 13, 2011  
Pittsburgh Marriott North  
Cranberry Township**

More details will follow in future issues of *ValueAdded* and through separate announcements. Stay tuned!

# 2011 WPIC VideoConference Series

VBH-PA is pleased to announce that our Service Center will once again be a videoconferencing site for the WPIC Office of Education and Regional Programming videoconference series. These programs are **free of charge** and there are **NO** fees for continuing education credits.



Upcoming 2011 videoconferences include:

- **January 12 – Bipolar Disorder in Older Adults**
- **January 26 – Reactive Attachment Disorder**
- **February 9 – Treatment of Resistant Depression**
- **February 23 – Ethics in Professional Practice**
- **March 9 – The Evaluation and Treatment of Early Phase Schizophrenia**
- **March 23 – Treatment of Gambling Addiction**

The videoconferences are held from **9:00 a.m. to 11:00 a.m.** in the **Walnut Room** at VBH-PA's Trafford Service Center.

To register for one or all of these trainings, please visit the ValueOptions Provider Trainings Web page at:

<https://www.valueoptions.com/forumRegistration/displayForumInfo.do> Select **Pennsylvania** from the state dropdown list, (DO NOT change any of the other fields) and then click on **Select**. Scroll down the screen and put a check mark in the box next to the event(s) and then hit **Register**. Phone-in registrations WILL NOT be accepted.

For complete descriptions of these trainings, please visit the "In the Spotlight" section on VBH-PA's website at: [www.vbh-pa.com](http://www.vbh-pa.com).

## Third Annual "Acknowledging the Journey" Brings Inspiration to HealthChoices' Members



"Acknowledging the Journey," the NW3 Value Behavioral Health of Pennsylvania's (VBH-PA) 3<sup>rd</sup> Annual HealthChoices Family and Adult Member Forum, was held on November 10, 2010 at the Radisson in West Middlesex. It was a great success! Over 240 people registered to attend the day filled with hope, wellness and recovery-oriented educational opportunities. Recovery, support and informational material were provided by 23 provider exhibitors.

Workgroup members who assisted in organizing the 2010 event consisted of parents of children with behavioral health needs and adults living with mental illness. Workgroup members included Joyce Barger, Stefanie Coches, David Gains, David Giles, Stacy Gerber, Joan Jones, Gloria McDonald, Tracy Kahler and Polly Whitesell. VBH-PA staff members Shelley Thomas and Lisa Babo were also key partners of the workgroup.

**(Article Continued on Page 5)**

Suggestions or ideas for articles that you would like to see published in *ValueAdded* can be faxed to Kim Tzoulis, *ValueAdded* Editor, at (724) 744-6363 or emailed to [Kimberly.Tzoulis@ValueOptions.com](mailto:Kimberly.Tzoulis@ValueOptions.com)

Articles of general importance to the provider network will be considered for publication.

Past issues of *ValueAdded* can be accessed at: [VBH-PA - Provider Information Center](#)

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Rebecca Moyes started off the trainings by presenting on "Social Skills Training". Her unique lessons focused on how much more effective "show teaching" is rather than "talk teaching" for some children and adolescents with mental health diagnoses. Rebecca inspired hope and practical ideas for family members and providers present.

Dr. Phillip DeMio's presentation on whole health and wellness biomedical approach for treating autism educated participants on alternative treatment options. Dr. DeMio discussed possible treatments for treating children with behavioral health challenges including proper nutrition and supplements. Dr. DeMio's philosophy is that our children and loved ones are first and foremost in all of our treatments.

Richard Jones presented "No Hope with Dope: A Review of the Basics of Addiction, Recovery and Co-Occurring Disorders." Richard is known for his straight talk in discussing addiction and mental health. He spoke of recovery being a process and not a destination.

Gina Calhoun finished out the day with a very energetic story about her recovery journey and the mental health system. Gina's story proved that given the right environment recovery is not only possible, it is probable!

Special thanks to Valerie Vicari for presenting the OMHSAS update and appreciation for our Veterans.

The highlight of "Acknowledging the Journey" was the Exceptional Individual and Parent Award Luncheon. Thirteen award nominees were recognized at the luncheon with certificates. A total of six Exceptional Individuals and Parents Award Winners' personal stories were read by workgroup members. The Exceptional Award Winners for 2010 are:

**Crawford County**

Jason Gray, Exceptional Individual  
Terry Soliwoda, Exceptional Parent

**Mercer County**

Michael Allen, Exceptional Individual  
Erik Vasconi, Exceptional Parent

**Venango County**

Angela Fetterolf, Exceptional Individual  
Curtis Cooper, Exceptional Parent

The winners' words were humble, grateful and encouraging to the audience. Thanking their families, community members, providers and, yes, Value Behavioral Health for their roles in their success and the success of their children's journeys were very touching and brought tears of compassion to many eyes.

Special thanks to all who helped us "Acknowledge the Journey" for so many participants!