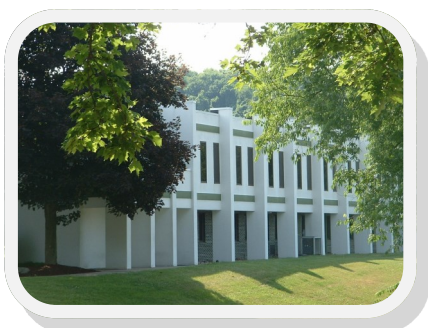


The goals of Value Behavioral Health of Pennsylvania (VBH-PA) and the HealthChoices programs are:

- To improve access to health care services for Medical Assistance (MA) recipients
- To improve the quality of care available to MA recipients
- To stabilize Pennsylvania's MA spending

VBH-PA's Pennsylvania Engagement Center houses a full continuum of departments:

- Member and Provider Services
- Network Management
- Provider Relations
- Prevention, Education and Outreach
- Clinical/Utilization Management
- Quality Management
- Claims Processing
- Compliance
- Finance
- Information Systems



## Questions?

**VBH-PA Providers**, please call our toll-free Provider Line at: **1-877-615-8503**

**HealthChoices members**, please contact your county's toll-free number listed below and a VBH-PA Member Service Representative will be happy to assist you. Phones are answered 24 hours a day, 7 days a week.

Armstrong County	1-877-688-5969
Beaver County	1-877-688-5970
Butler County	1-877-688-5971
Crawford County	1-866-404-4561
Fayette County	1-877-688-5972
Greene County	1-877-688-5973
Indiana County	1-877-688-5969
Lawrence County	1-877-688-5975
Mercer County	1-866-404-4561
Venango County	1-866-404-4561
Washington County	1-877-688-5976
Westmoreland County	1-877-688-5977
TTY (hearing impaired)	1-877-615-8502

### Value Behavioral Health of PA, Inc.

520 Pleasant Valley Road  
Trafford, PA 15085  
Website: [www.vbh-pa.com](http://www.vbh-pa.com)

## Value Behavioral Health of Pennsylvania, Inc.



### About Us

Visit our website:  
[www.vbh-pa.com](http://www.vbh-pa.com)



## About Us ...

- Value Behavioral Health of Pennsylvania, Inc. (VBH-PA) is the Managed Care Organization (insurance company) that oversees the behavioral health services for HealthChoices members living in Armstrong, Beaver, Butler, Crawford, Fayette, Greene, Indiana, Lawrence, Mercer, Venango, Washington and Westmoreland counties.
- VBH-PA manages and covers mental health and substance use services to approximately 300,000 Medical Assistance (MA) recipients in 12 Western Pennsylvania counties. These services are listed in this brochure.
- VBH-PA assists HealthChoices members with referrals to network providers.
- VBH-PA authorizes payment to the provider for appropriate behavioral health services as determined by state-approved medical necessity criteria.
- VBH-PA monitors the quality of services provided and member satisfaction.



## Our Mission, Vision and Values

The mission, vision and values of Value Behavioral Health of Pennsylvania are the foundation of how we serve our clients, providers and members, of how we treat each other and operate as a company. These statements support our belief that good health starts with emotional well-being and that, by embracing them, we can help people live their lives to the fullest.

### Our Mission

We help people live their lives to the fullest potential.

### Vision

Our vision focuses on improving health and well being of individuals with mental health and substance use conditions, We make the vision a reality through recovery -focused programs and effective partnerships.

### Values

**Integrity** - We earn trust.

**Dignity** - We respect others.

**Community** - We thrive together.

**Resiliency** - We overcome adversity.

**Ingenuity** - We prove ourselves.

**Advocacy** - We lead with purpose.

## HealthChoices State-Plan Behavioral Health Services

### Mental Health

- Inpatient Psychiatric
- Residential Treatment for Children/Adolescents (RTF)
- Mental Health Partial Hospitalization
- Mental Health Outpatient Services
- Behavioral Health Rehabilitation for Children/Adolescents (BHRS)
- Family Based Mental Health Services
- Case Management Services, Intensive Case Management Services, Resource Coordination
- Crisis Intervention
- Clozapine Support Services
- Laboratory Services
- Peer Support Services

### Substance Abuse

- Hospital Based Detoxification
- Hospital Based Rehabilitation
- Non-Hospital Detoxification
- Non-Hospital Rehabilitation
- Halfway House
- Drug & Alcohol Outpatient Services
- Methadone Maintenance

Visit us at: [www.vbh-pa.com](http://www.vbh-pa.com)