

PROMISE™ Enrollment Is Now an Online Process

Value Behavioral Health of Pennsylvania (VBH-PA) encourages all providers to review the Pennsylvania Department of Human Services (DHS) Medical Assistance Online Provider Enrollment Application information. The process is now electronic for your convenience.

The benefits to electronic application submissions are:

- Allowing documents that previously had to be mailed or faxed to be uploaded directly to the portal
- Permitting providers see the status of their submission
- Decreasing wait time to review applications

Here is the basic information you will need when the time comes to submit an application for enrollment:

- Access the online enrollment application <https://provider.enrollment.dpw.state.pa.us/>
- Review this training guide if you have yet to participate in one of DHS's webinar trainings http://www.dhs.pa.gov/cs/groups/webcontent/documents/presentation/c_221986.pdf
- Review the Frequently Asked Questions document for important clarifications http://www.dhs.pa.gov/cs/groups/webcontent/documents/document/c_219867.pdf
- If you require assistance at any time during the completion of an application, a HELP feature is available.
- Supplemental Services require the Behavioral Health Managed Care Organization (VBH-PA) to attest that a provider is credentialed. Your [Provider Field Coordinator](#) will supply you with an attestation form to be uploaded with your submission.

Thank you for being a valued provider.